

E.01787A-14-0302

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118289

Date: 8/29/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Dr. Shawn A.

Meyer

Account Name: Dr. Shawn A. Meyer

Home: (000) 000-0000

Street: 1st Street

Work:

City: Chandler

CBR:

State: AZ Zip: 85249

is:

Utility Company: Navopache Electric Cooperative, Inc.

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE*****DOCKET NO. E-01787A-14-0302*****

Name: Dr. Shawn M. Meyer

Date: 08/27/2014

Address:

Phone:

City/State/Zip: Chandler, AZ 85249

Cell:

Docket: Navopache Electric Cooperative, Inc. Notice of Intent to File Rate Case

Docket No: E-01787A-14-0302

Utility: Navopache Electric Cooperative, Inc.

Position: Con

Email

Comments: Rule 107 "streamlined" process is absurd and NEC should need to use Rule 103 to increase rates; that's part of the ROLE of the elected and employed folks at AZCC (to make sure Utility Co's follow the process of and provide substantiated reasons for PROPER rate increases).

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Emailed to the Phoenix ACC office for docketing,
FILE CLOSED.

End of Comments

Arizona Corporation Commission

DOCKETED

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DOCKETED BY

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 8/29/2014

Opinion No. 2014 - 118289

E-01787A-14-0302

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 118821

Date: 9/23/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Elizabeth D.**

Miner

Account Name: Elizabeth D. Miner

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Eagar

CBR:

State: AZ Zip: 85925

is:

Utility Company. **Navopache Electric Cooperative, Inc.**

Division: Electric

Contact Name: Paul O'Dair

Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE*****DOCKET NO. E-01787A-14-0302*****

Name: Elizabeth D. Miner

Date: 22 September, 2014

Address: 85

Phone:

CityStateZip: Eagar, AZ 85925-0865

Cell:

Docket: Navopache Electric Cooperative rate increase

DocketNo: E-01787A-14-0302

Utility: Navopache Electric Cooperative

Position: Con

Email:

Comments: I am opposed to the proposed rate increase as Navopache Electric Cooperative has increased electric rates disproportionately to the cost of purchasing and distributing electricity in recent years. The total costs on our electric bills have increased by over 25% while our usage has actually decreased because of our conservation and efficiency efforts. The Cooperative is currently installing advanced metering infrastructure in its service area and does not intend to reduce meter reading charges. The amount it charges for meter reading has gone up substantially from \$.80 to \$2.68 in recent years. The COOP no longer identifies fixed costs by item, but combines them into a "monthly charge" line so members do not know exactly what services they are being charged for. The Cooperative will no longer incur most of the costs associated with physically reading each meter, but has no intention to pass along this considerable cost saving to its members by reducing the charge. This action is a de facto rate increase for the Cooperative. As the Cooperative works to become more efficient it should continue to function as a true cooperative and share the benefits with its members instead of subjecting them to increased charges that are excessive.

End of Complaint

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Utilities' Response:

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Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01787A-14-0302. closed

End of Comments

Date Completed: 9/25/2014

Opinion No. 2014 - 118821

E-01787A-14-0302

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2014 - 118823

Date: 9/23/2014

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Harrison

McCullough

Account Name:

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Show Low

CBR:

State:

AZ

Zip: 00000

is:

Utility Company:

Navopache Electric Cooperative, Inc.

Division:

Electric

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE*****DOCKET NO. E-01787A-14-0302*****

From: Harrison McCullough

Sent: Saturday, September 20, 2014 9:58 AM

To: Utilities Div - Mailbox

Subject: NEC Rate Increase

I've read the paper and their letter. I would like to see operating costs verses profits. When their cost exceeds their stated charges, they throw in an exceeded charge. I don't agree with a streamline rate application. Harrison McCullough
N, AZ 85902 Phone Co-Op member

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01787A-14-0302. closed

End of Comments

Date Completed: 9/25/2014

Opinion No. 2014 - 118823